

BOOKING TERMS AND CONDITIONS AND GENERAL INFORMATION

Gunyang Ski Lodge Limited ACN 110 585 656 (Gunyang) owns and operates a member focused 6 bedroom lodge (Lodge). Each room can accommodate 2 people. In total Gunyang has 10 bed licenses, and a fire rating allowing a maximum of 12 people in the Lodge at any one time.

IT IS THE RESPONSIBILITY OF THE MEMBERS AND GUESTS TO COMPLY WITH THESE REGULATIONS. A COPY OF THOSE REGULATIONS CAN BE REVIEWED ON THE LODGE'S WEBSITE, STATED ABOVE.

1. GENERAL BOOKING INFORMATION

- The member must be in attendance for the entire period of accommodation the subject of a Booking in order to be entitled to pay the reduced member rates. Accordingly, the member will be required to pay non-member tariffs and charges for all rooms the subject of a Booking, in respect of any portion of the period of accommodation, during which the member is not present.
- Room allocations are at the discretion of the Booking Officer. Accordingly, even though you may have booked a certain room or rooms, your final room allocation may change based on others booking at the same time. Further, you will not be permitted to change a room or rooms unless prior approval is given by the Booking Officer.
- Notification of Booking: As the Lodge has gone to an automated booking system, you will be able to see immediately if your booking dates and rooms are available. If your booking is not successful, you will be able to waitlist for a room should you choose and/or select different dates/rooms that are available.

2. DEFINITION OF "MEMBER"

For the purposes of these terms and conditions, the term "member" or "Member" in relation to a Booking and the rights attaching to that Booking only, comprise:

- (a) the registered owner of shares in Gunyang;
- (b) the nominated representative if a company, superannuation fund or partnership is the owner of those shares; and
- (c) the person nominated in writing by a person referred to in either paragraph (a) or paragraph (b), to hold those booking rights. For further details, please also

refer to the Transfer of Booking Rights in the Constitution of Gunyang (a copy of which is available on the Lodge's web-site as stated above).

3. CONFIRMATION AND PAYMENT

- No Booking is confirmed until payment has been received and a confirmation of booking email sent.
- Payment of the required accommodation rates and other charges, if any, for a Winter Booking must be made in FULL within 14 days of confirmation of the availability of accommodation applied for.
- Payment of the required accommodation rates and other charges, if any, for a Summer Booking is to be made as follows:
 - 50% of the required accommodation rates and other charges, if any, is payable within 14 days of confirmation of the availability of the accommodation applied for; and
 - the remaining 50% of the required tariff and other charges, if any, is payable by no later 21 days before the first date of commencement of the accommodation applied for.
- If that payment has not been received by Gunyang in cleared and available funds within that 14 day period, the Booking Officer will be entitled to cancel the applicable Booking.

4. CANCELLATION

- Refunds of any moneys received by Gunyang in respect of a Booking, will be made if cancellation of that Booking is made no less than 21 days prior to the date of commencement of the booked period.
- Refunds of any moneys received by Gunyang in respect of a Booking, for a cancellation of that Booking 21 days or less prior to the date of commencement of the booked period will only be paid if the room or rooms that is or are the subject of that Booking are re-let for at least the amount of moneys received by Gunyang in respect of that Booking.
- All cancellations will incur a cancellation fee equivalent to 10% of the accommodation fee otherwise paid or payable prior to that cancellation.

4. WHAT YOU NEED TO BRING WITH YOU

- Towels and Bed Linen (sheets and pillow cases);
- Your email confirmation of accommodation to show the Lodge Captain; and
- Food (which can also be purchased at the supermarket in Thredbo Village)

5. THE LODGE PROVIDES

- Pillows, quilts and blankets;
- Crockery, cooking utensils etc.;
- TV and DVD in each bedroom;

- Individual room heating and under floor heating; and
- Beds, with a maximum of 2 people per room.

6. ARRIVAL AND DEPARTURE TIMES

- Room access will be from 3.00 p.m.
- All rooms and car spaces **MUST** be vacated by 10.00 a.m. on the day of departure.
- No belongings are to be left in the Lodge after 10 a.m. on the day of departure, including all rental equipment.
- The bathroom in the laundry area is available for use by Lodge occupants on checkout day after 10 a.m. on the day of departure but must be left clean and tidy.
- If you are using the bathroom / laundry area after 10 a.m. on the day of departure you **MUST NOT** leave your car in the parking area. The parking area is to be left clear.

7. WHAT ARE YOUR RESPONSIBILITIES

- All bedrooms and the common areas must be kept clean and tidy at all times.
- A minimum charge of \$250.00 will be charged if rooms & common areas are not left in a reasonable order on departure
- The kitchen is to be left clean and tidy. Crockery, cutlery, pots and pans to be washed and put away. Stove and microwave oven to be kept clean. All food to be stored in fridge or cupboards which are supplied for each bedroom. Sink, bench tops and dining table to be wiped clean after each use.
- All ski boots shoes/boots are to be left in the entrance/drying room area.
- All sporting equipment including but not limited to skis, snowboards and bicycles must not be taken into the Lodge aside from the entrance/drying room area.
- Lockers are provided for each room at the entrance. You are requested to leave your lockers empty and clean on departure.
- No food is to be stored in bedrooms. On departure please do not leave any food or drinks in the cupboards or refrigerator.
- Place all rubbish in the bins provided.
- Use the plastic bin liners & take the rubbish out to the bin enclosure.

8. UNREASONABLE NOISE OR BEHAVIOUR

- Unreasonable noise from adults or children can spoil a holiday so please be considerate of others.
- Members will be responsible for the behaviour of their guests and family and will be liable for any damage inflicted on the Lodge or any debt to the Lodge incurred by their guests or family.

- Members and guests are reminded that Gunyang must abide by the rules and regulations governing the Thredbo Village and the Kosciusko National Park. Specifically, Gunyang draws attention of each member and other occupants to the rules forbidding bringing pets & animals into the Kosciusko National Park.
- Gunyang reserves the right to suspend a member's rights of occupancy in the event of any wilful or serious breach by that member, or any family member or guest of that member, of any of these rules or of Gunyang's Constitution.

9. THE BOOKING OFFICER

- The Booking Officer is appointed by the directors of Gunyang to:
 - (i) allocate accommodation in the Lodge between members and non-members;
 - (ii) manage the day to day management of the Lodge; and
 - (iii) to appoint Lodge Captains to manage the Lodge on a day to day basis.
- The Booking Officer currently is Danielle Stevenson, who can be contacted at:
 Mobile: 0418 502 599
 Email: bookings@gunyang.com.au
- Unless there is an emergency please only call the Booking Officer Monday to Friday between the hours of 9 a.m. and 5.30 p.m.

10. LODGE CAPTAIN

- Each week the Booking Officer will appoint a Lodge Captain to assist with the day to day running of the Lodge. Any queries relating to accommodation or breakdown of any equipment are to be notified promptly to the Lodge Captain.

11. CAR PARKING

- Car parking is provided for only one car per room. Additional parking may be available across the road in which the Lodge is located or in the overnight parking areas at the ends of Chimneys Way & McKenzie Parade.

12. PLEASE NOTE

- Under no circumstances can a Booking be made other than through the online booking system or directly to the Booking Officer.
- Persons without a confirmed accommodation receipt may not be admitted to Lodge accommodation.