



GUNYANG SKI LODGE LIMITED

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BOOKING TERMS AND CONDITIONS - WINTER 2022

NSW's coronavirus restrictions have meant we have had to make some changes to the booking and operating rules for Gunyang for the Winter season 2022 and foreseeable future.

IT IS THE RESPONSIBILITY OF THE MEMBERS AND GUESTS TO COMPLY WITH THESE REGULATIONS AS WELL THE NSW GOVERNMENT RULES AND RESTRICTIONS ABOUT STAYING SAFE WITH COVID (<https://www.nsw.gov.au/covid-19/stay-safe/rules>).

The Terms and Conditions outlined below apply with effect from Friday 11 March 2022.

1. GENERAL BOOKING INFORMATION

- Bookings can only be made for the **entire lodge to a maximum of 12 people**. (Public Health Order regulation)
- The member must be in attendance for the entire period of the Booking in order to be entitled to pay the reduced member rates. Accordingly, the member will be required to pay non-member tariffs in respect of any portion of the period of accommodation, during which the member is not present.

2. PRIORITY BOOKING OPENING DATE

- **The online booking system will be open to take priority bookings from members from 5pm on Friday 25 March 2022.**
- Please note Thredbo lift passes are on sale now, once you have made a booking, please secure your lift passes. If you are unsuccessful in securing your lift passes your accommodation booking can be cancelled by Friday 8 April with no cancellation fee.
- Winter 2022 bookings will be available for:
 - 2 nights - Friday and Saturday
 - 5 nights - Sunday to Thursday
 - 7 nights - either from Sunday to Saturday or Friday to Thursday subject to availability.
- Summer bookings are available for a minimum of 2 nights.

3. DEFINITION OF “MEMBER”

For the purposes of these Terms and Conditions, the term “Member” in relation to a Booking and the rights attaching to that Booking only, comprise:

- The **registered owner** of shares in Gunyang;
- The **nominated representative** if a company, superannuation fund or partnership is the owner of those shares; and
- The person nominated in writing by the registered owner or nominated representative to hold those booking rights - such nomination to occur prior to the opening of the priority booking rights.

For further details, please also refer to the Transfer of Booking Rights in the Constitution of Gunyang (a copy of which is available on the Lodge’s web-site as stated above).

4. CONFIRMATION AND PAYMENT

- No booking is confirmed until payment has been received and a confirmation of booking email sent.
- Payment of the required accommodation rates and other charges, if any, for a **Winter Booking** must be made in FULL within 14 days (**Friday 8 APRIL 2022**) of confirmation of the availability of accommodation applied for and no less than 30 days before the commencement of the booking period.
- Payment of the required accommodation rates and other charges, if any, for a **Summer Booking** is to be made as follows:
 - 50% of the required accommodation tariff and other charges, if any, is payable within 14 days of confirmation of the availability of the accommodation applied for; and
 - the remaining 50% of the required tariff and other charges, if any, is payable no later than one month before the first date of commencement of the accommodation applied for.
- If payment has not been received by Gunyang in cleared and available funds within that 14 day period, the Booking Officer will be entitled to cancel the applicable booking.
- A Guest Declaration Form is required for all bookings prior to arrival. Failure to provide the form will result in cancellation of booking with no refund.

5. CANCELLATIONS AND REFUNDS

- If you cancel or amend a booking once paid in full you will be charged a \$250 Admin fee. Please contact the booking officer.
- Once you have paid for your Winter Booking in full it is Non Refundable.
- If you are unable to travel because of COVID your booking is non refundable. You will be charged a \$250 Admin fee and only if the lodge can be re-let will you receive a refund, less the Admin fee.

- If you get COVID 19 while staying at Gunyang you and your household/group will need to leave the property immediately to isolate at your place of residence and advise the booking officer, so a deep clean can be organized. **There will be NO refund if you have to leave midway through your stay.**

6. WHAT YOU NEED TO BRING WITH YOU

- ***New as of March 2022*** - Queen beds will be fully made up with linen provided with two bath towels and a Bathmat in each room. Only if you are planning on using the single beds will you need to bring bedding (Fitted and Flat Sheet, Pillowcases and Doona covers).
- All toiletries including soap or body wash, shampoo etc.
- All food items.
- Internet Data or Dongles (the WI FI in the lodge has been disconnected).

7. THE LODGE PROVIDES

- Queen sized beds, doonas and blankets. Please note the Queen beds will be fully made up with fitted and flat sheets, doona and two pillow cases on for your arrival.
- Hand Sanitiser.
- Crockery, cooking utensils etc.
- TV and DVD in each bedroom.
- Individual room heating and under floor heating.
- Accommodation can be configured to your choosing to meet the needs of your group. Rooms 1, 2, 3 and 6 have single beds under the queen bed. However, Gunyang's bed license permits a **maximum of 12 people** in the lodge.

8. ARRIVAL AND DEPARTURE TIMES

- Due to extra cleaning requirements **Lodge access will be available from 4.00 p.m.**
- **All rooms and car spaces MUST be vacated by 10.00 am on the day of departure.** There are no exceptions to this rule, failure to do so will result in additional fees.
- Absolutely no belongings are to be left in the Lodge after 10.00am on the day of departure, including all rental equipment. Anything remaining in lodge will be thrown away due to COVID-19 regulations.
- There is absolutely **no access to the lodge from 10.00am to 4.00pm on handover day**, not even to use the bathroom. The cleaners need this time to do an intensive clean of the entire lodge before new guests arrive

9. WHAT ARE YOUR RESPONSIBILITIES

- Please comply with social distancing rules at all times.
- All bedrooms and the common areas must be kept clean and tidy at all times, please do not leave food, rubbish, toys, games or electronic devices in the common area when unattended by yourself or your guests.
- A minimum charge of \$300.00 on top of the cleaning bill already required will be charged if the Lodge is not left in a reasonable order on departure.
- The kitchen is to be left clean and tidy at all times. Crockery, cutlery, pots and pans to be washed and put away. Stove and microwave oven to be kept clean. All food to be stored in fridge or cupboards which are supplied for each bedroom. Sink, bench tops and dining table to be wiped clean after each use.
- Please clean the BBQ at the end of your stay for the next guest. If it is not left clean you will be charged \$50.
- The industrial dishwasher only takes 2 minutes to wash, please ensure you rinse everything thoroughly before putting them in this dishwasher, and empty it as soon as the wash is finished. Do not leave plates in this dishwasher at any time. Each night this dishwasher should be drained and turned off.
- Children 12 and under should under no circumstances be left in the lodge unsupervised by a responsible member of your group.
- All ski boots shoes/boots are to be left in the entrance/drying room area.
- All sporting equipment including but not limited to skis, snowboards and bicycles must not be taken into the Lodge aside from the entrance/drying room area.
- Lockers are provided for each room at the entrance. You are requested to leave your lockers empty and clean on departure.
- No food is to be stored in bedrooms. On departure please **do not** leave any food or drinks in the cupboards or refrigerator.
- Please empty the hand held vacuum cleaner near the fire place when it has been used.
- **Use the plastic bin liners & place all rubbish and recycling in the bin enclosure near carpark.**

10. UNACCEPTABLE BEHAVIOUR

- Aside from the up to 12 guests registered to stay during the accommodation period no other guests are permitted to enter Gonyang for any reason.
- Members will be responsible for the behaviour of their guests and family and will be liable for any damage inflicted on the Lodge or any debt to the Lodge incurred by their guests or family.

- Smoking is not permitted.
- No pets or animals are allowed due to Thredbo's location in the Kosciusko National Park.
- Gunyang reserves the right to suspend a member's rights of occupancy in the event of any willful or serious breach by that member, or any family member or guest of that member, of any of these rules, NSW Public Health Rules or of Gunyang's Constitution.

11. THE BOOKING OFFICER

- The Booking Officer is appointed by the directors of Gunyang to:
 - a) allocate accommodation in the Lodge between members and non-members
 - b) oversee the day-to-day management of the Lodge
 - c) appoint Lodge Captains to manage the Lodge on a day-to-day basis.
- The Booking Officer is currently Lisa Reeve, who can be contacted at mobile 0418 502 599 or email bookings@gunyang.com.au

10. PLEASE NOTE

- Under no circumstances can a Booking be made other than through the online booking system or directly to the Booking Officer.
- Persons without confirmed accommodation and completed Guest Declaration Form will not be permitted to enter Gunyang Ski Lodge.